



QUALITY POLICY

To provide a quality product that meets or exceeds our customer's requirements every single time!

We will pride ourselves on superior quality, reliability and durability of our products; innovation in design and production, timely delivery, efficient and courteous service and value for money, by committing ourselves to:

1. Understanding our interested parties and customers "needs and expectations".
2. Providing products that "set the standard".
3. Improving the systems of production to generate continuing quality and productivity.
4. Developing a highly trained and motivated workforce with full accountability and responsibility.
5. Establishing long-term relationships with our suppliers.
6. Continually improving on all the above.
7. Top management shall demonstrate leadership and commitment with respect to the Quality Management System.
8. Risk based thinking is essential for achieving an effective QMS.
9. The use of the process approach to meet quality objective and KPI's.

Steve Pearson

Managing Director

Date: 15th March 2018